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## JOINING INSTRUCTIONS

### WHAT YOU NEED TO KNOW

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#### Embarkation

Please meet at 9am for a Sail with Lunch or 3pm for a Sail with Dinner. On arrival, there is plenty of free parking. Our meeting point is at **the bottom of the outdoor stairs** up to the terrace of Haven Bar so please be there at 9am / 3pm and we will meet you there when the yacht is ready. You can get something to eat and drink upstairs at The Haven before you sail.

If you require assistance on the day of your trip call **01590 615389**. The signal can be very poor at the marina so feel free to text **07747 163882** if you are unable to get through via phone. We cannot guarantee a delayed departure if there are other guests on board.

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#### On board

On arrival at the yacht you will be given a safety briefing by the skipper. Please notify us in advance any medical conditions, allergies or dietary requirements that we should be aware of. This information is kept in strict confidence by the crew.

Please bring appropriate footwear for a yacht. This means **non-marking shoes**: black-soled shoes or high heels are not allowed on board the yacht. Informal, comfortable clothing is appropriate and please be prepared for rain or windy weather, by bringing with you something warm and waterproof to wear as it is always cooler out on the water.

We have Visit Britain accredited procedures in place to keep everyone safe in this uncertain time. This involves sanitisation of the yacht prior to your arrival and hand sanitiser available on board. Masks are not required outside on deck, but only if you go inside to use the toilet. Further details will be provided in the safety briefing by the skipper but do get in touch in advance if there are any concerns.

Access is rated as difficult for passengers with access needs. Wheelchair users will need to be lifted on to the yacht and access to the toilets on board (these are located down steep steps) may be difficult for non-able bodied passengers. Please contact us in advance to discuss any special requirements.

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#### Food and drink

You will be welcomed with a glass of English Sparkling Wine or a soft drink. Tap water is available throughout your sail. Most guests pre-order wine and other refreshments for their sail and you are welcome to do so. Please see our Wine List and contact The Solent Cellar direct to place your order. We offer this service as a convenience (with no mark-up) for our guests. Your refreshments will be delivered on board and chilled ready for you to arrive. There is also a small selection of wine available to purchase on board.

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#### Disembarkation

The yacht will return to Lymington around 2.30pm or 8.30pm, these timings are for guidance only – sailing into the Solent will depend on weather conditions.

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#### Cancellation

If we have to cancel for safety reasons, including weather, we will contact you as early as possible on your contact mobile number and by email. In these circumstances, we will reschedule your booking.